

**NEAL C. TENEN**  
*A Law Corporation*  
**P.O. BOX 56028**  
**SHERMAN OAKS, CA 91413**  
**(818) 933-5080**  
**Toll Free (800) 916-0911**

\* Member of California Bar Only

September 20, 2010

Mr. Robert D. Gustafson  
Attorney at Law  
6538 Charter Dr.  
Colorado Springs, CO 80918-1335

RE:

Case No. KSN-

**name and ks case number deleted for client privacy**

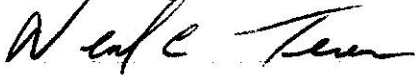
Dear Mr. Gustafson:

Our client, King Soopers has declined your offer of \$ 100.00 to settle the civil liability on the above-referenced case. It is there policy not to reduce the requested civil fine in any incident.

Payment is due within 20 days from the date of this letter in the form of a cashiers check or money order. Be sure to include the **case number**. If your client cannot pay the full demand at once we can take payments as little as \$25.00 and I will waive the \$5:00 handling fee for each payment.

Thank you for your cooperation in this matter.

Sincerely,



Neal C. Tenen

/cps